

The background of the entire page is a photograph of several American flags on tall poles. The flags are waving in the wind. In the background, there are green trees and a parking lot with several cars. The sky is overcast.

Louis A. Johnson
VA Healthcare System

2008

Louis A. Johnson VA Healthcare System
1 Medical Center Drive
Clarksburg, WV 26301
1-800-733-0512 304-623-3461
www.va.gov/clarksburg

Director's Message

Dear Fellow Employees, Volunteers, Veterans & Friends,

It gives me great pleasure to present the Louis A Johnson VA Healthcare System 2008 Annual Report for your review.

The past year represents another step toward advancement and improvement in the quality and access to Veterans' health care at the Louis A. Johnson VA Medical Center (VAMC) and Community Based Outpatient Clinics (CBOCs). We have truly transitioned from a one facility VA Medical Center to a health care system that includes an active hospital, four highly functioning outpatient clinics and a new rural healthcare program soon to include a mobile clinic. The achievements cited in this Annual Report are only possible through a high level of dedication, compassion and commitment from staff, volunteers and stakeholders in support of this nation's Veterans.

On behalf of all the staff and volunteers, thank you for giving us the opportunity to "serve those who have served." We look forward to 2009 with renewed commitment to provide Veterans with the highest quality of health care that is accessible, timely and customer friendly.



WILLIAM E. COX
DIRECTOR



Construction was completed on the Clarksburg VAMC in 1950. The facility, renamed for Louis A. Johnson in 1981, was enhanced by a clinical addition in 1989.



Louis A. Johnson Healthcare System in 2008, consisting of the VA Medical Center, four Community Based Outpatient Clinics and a Community & Rural Healthcare Program.

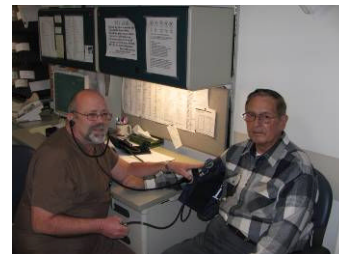
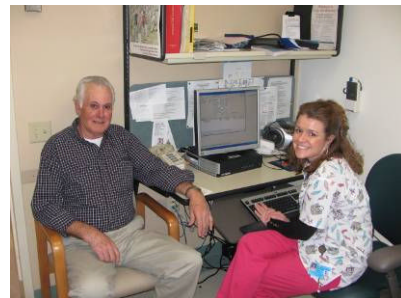
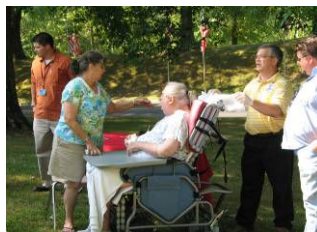
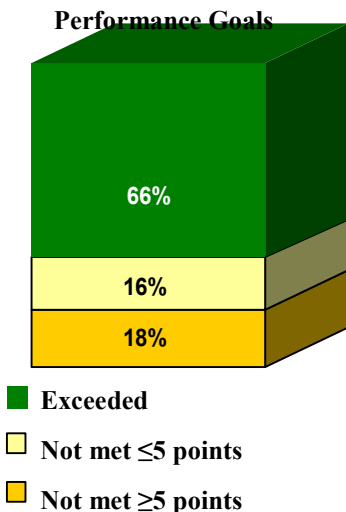
Quality

The Louis A. Johnson VA Medical Center plays a vital role in the VA's continuing efforts to provide quality healthcare to Veterans that is second to none.

The Best of the Best...

**Clarksburg VA
Ranked in Top
20%**

**Compared nationally to
all 161 VA facilities,
Clarksburg was ranked
#31 in FY08 for overall
performance.**



New Services/Programs

Specialty Services: Full time physician staff added in Dermatology, Podiatry, Nephrology, Urology.

Dental: Saturday Dental Clinic

Care Coordination Program –156 patients enrolled (video link in Veterans' homes to connect with VA Care)

MRI Technology – On-site services with expanded hours

64-slice CT - Advanced cardio and other diagnostic capabilities

Laser Capabilities – Urological Green-light Laser

Mental Health: On-site CBOC services, family counseling, suicide prevention coordinator, recovery specialist, rehabilitation techs, family counseling

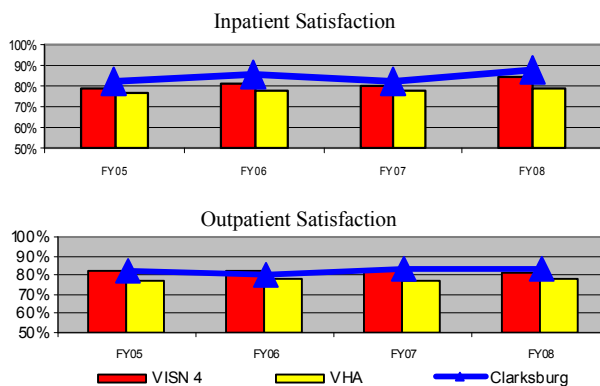
Compensated Work Therapy (CWT) – approximately 150 Veterans participated in this program with 48 Veterans being successfully placed in jobs with employers in North Central West Virginia.

VA System Receives High Marks From External Reviewers!

Full Accreditation by...

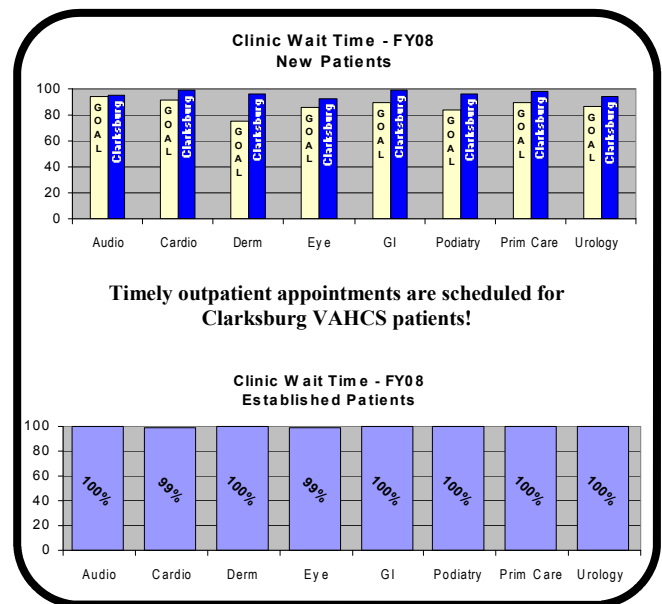
- ✓ Joint Commission for Accreditation of Healthcare Organizations (JCAHO)
- ✓ Association for Accreditation of Human Research Protection Program (AAHRPP)
- ✓ College of American Pathologists (CAP)

Satisfaction



Thank you for the positive feedback!

Timeliness



Creative Arts Spotlight

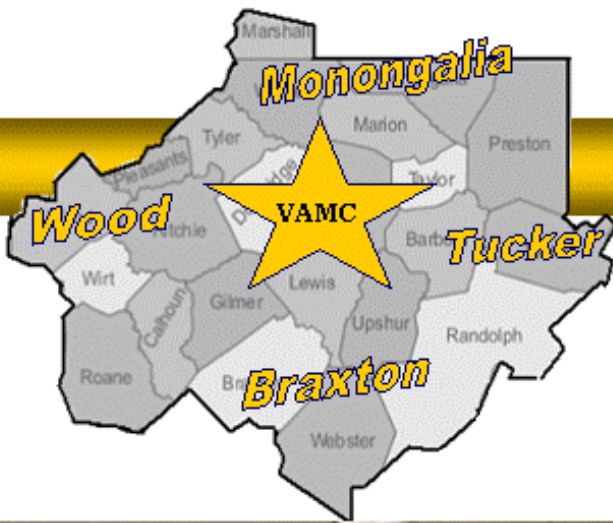


Mr. Eugene Oldaker, a Navy Veteran from Fairmont, West Virginia was one of more than 130 Veterans invited to participate in the National Veterans Creative Art Festival. The festival was held in Loma Linda, CA October 2008 and Mr. Oldaker's artwork, "Last Supper" won 1st place in the craft coloring kit category at the national competition.

Congratulations!

Access

Community Based Outpatient Clinics



Improving Access to VA Health Care...

- Braxton County relocated to new clinic space and converted to VA staffed model (Nov 2007 - Ribbon Cutting Sep 08)
- Wood County relocated to new clinic space and services expanded (Dec 2007 - Ribbon Cutting Sep 08)
- Monongalia County activated in new clinic space (Oct 08 -Dedication planned for Spring 2009)



Beautifully designed interior of CBOC in Monongalia County.

Veterans have expressed gratitude for outpatient services now offered at the new CBOC in Westover, WV, which will serve approximately 3000 Veterans per year. The clinic opened October 14, 2008.



Wood County CBOC
2311 Ohio Avenue, Suite A
Parkersburg, WV 26101
Phone: 304-422-5114

Braxton County CBOC
93 Skidmore Lane
Sutton, WV 26601
Phone: 304-765-3480

Tucker County CBOC
206 Spruce Street
Parsons, WV 26287
Phone: 304-478-2367 or 2219

Monongalia County CBOC
40 Commerce Drive, Suite 101
Westover, WV 26501
Phone: 304-292-7535

Louis A. Johnson VA Healthcare System - One of Four VAMCs nationwide approved for this program.

Community & Rural Health Care

The Louis A. Johnson VA Health care System is proud to announce a new program that will enhance and improve access to VA Health Care services for Veterans in remote and rural areas.



Left to right: Jim Nirehouse, Driver; Chris Bray, RN; Sidney Jackson, MD, CRHCP Director; Danielle Cheffer, Social Worker; Paul Blake, LPN.

The Community & Rural Health Care Program (CRHCP) is supported by a professional health care team charged to meet the following objectives:

- **Outreach and Screening:** Team focuses on preventative health care screening, outreach, immunizations and routine primary care.
- **OEF/OIF Outreach:** Team partners with the West Virginia National Guard, reserve units, Camp Dawson and other military units in support of pre/post deployed Veterans.
- **Community Based Outpatient Clinic (CBOC) Support and Integration:** Team will expand the efforts of our four CBOCs in "taking services to Veterans."
- **Emergency/Disaster:** Team supports Veterans, their families and communities during disasters and other emergencies.
- **Healthier Communities:** Team promotes the VA's goal of encouraging healthier communities and supports the VAMC's preventative health care programs.

VA Mobile Clinic will be similar to the one shown - anticipated delivery date is spring 2009.





64-Slice CT.



Eye Laser



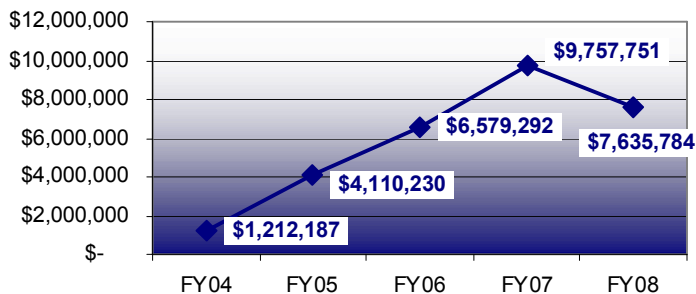
Green Light Laser



Bone Densitometer

Technology

Equipment Expenditures

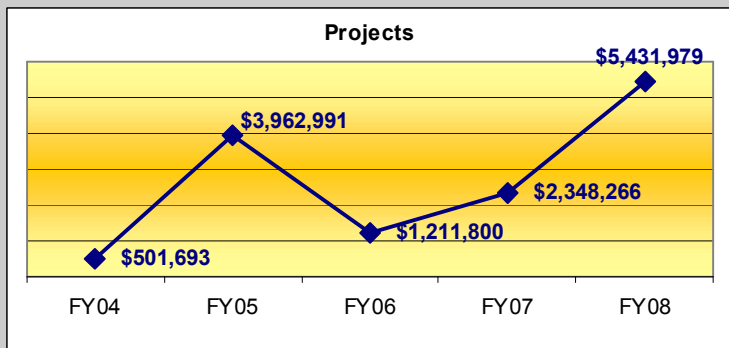


More than \$28 million was invested over the last four years toward advancements in technology and equipment to support and enhance Veterans' health care.

- MRI with Cardiac Testing
- PACs Imaging System
- Nuclear Medicine Cameras
- Digital Radiology Fluoroscopy
- Radiology Viewing Stations
- 64 slice CT scan
- Digital Angiography
- Bone Densitometer
- Point of Care Lab Testing
- Dental Equipment
- Telemetry Equipment
- Telemedicine Technology
- New Anesthesia Equipment
- Holmium Laser (Lithotripsy)
- Green Light Urology Laser
- Ophthalmology Laser
- Auto Laboratory System
- Mammography
- CBOC Fluoroscopy

Modernization

Projects



Facility modernization continues to be a high priority with over 30 projects completed in the past three years. An additional \$16 million has been approved to support several planned projects in FY09 and the future.

- Women's Health
- Eye Clinic
- Oncology
- Rehab
- Chapel
- MRI Suite
- Angiography Suite
- Fluoroscopy Rooms
- CT Scanner
- Dental Modernization
- VA Canteen updates
- Solarium-6th Floor
- Lab Automation & Renovation
- Multi-Purpose Room
- Acute Med/Surg Unit

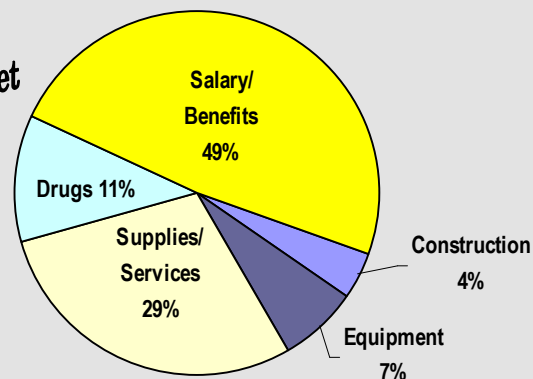
Coming Soon...

WORKLOAD

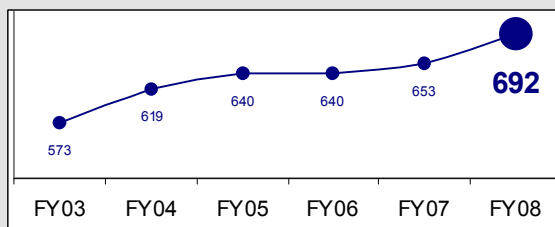
	FY05	FY06	FY07	FY08
Veterans Served	19,428	19,443	19,551	19,810
Admissions	3,301	3,470	3,543	3,810
Outpatient Visits	201,202	207,649	215,992	217,334

RESOURCES

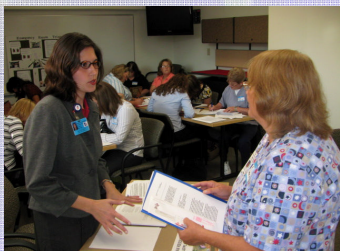
Total FY08 Budget
\$120,292,000



STAFFING



Employer of Choice...



*Thank you, Clarksburg
staff and volunteers for
serving this Nation's Heroes.*



FY08	
Regular Volunteers	507
Youth Volunteers	50
Total Hours Worked	61,738
Gifts & Donations	
Cash Donations	\$28,813
Items	\$407,285
Total \$ Value	\$436,098

CFC Spotlight

The 2008 Combined Federal Campaign (CFC) at the Louis A. Johnson VA Healthcare System was a tremendous success with an all time high collection total of \$38,552, representing a 73% increase over the 2007 Campaign.



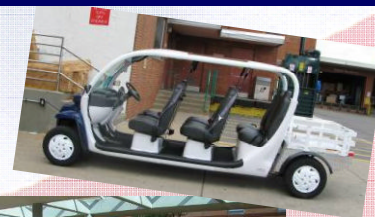
Nancy Sturm, Chief, HAS

Mrs. Nancy Sturm, Chief, HAS was selected as the VISN 4 CFC Hero for 2008 based on her efforts to support the campaign through fund raising and advocating the importance of VA staff helping those in need.

The 2008 Campaign was dedicated to the memory of Lynn Blank, Chief, HAS, who died unexpectedly in March 2008. Mrs. Sturm, who had worked closely with Mr. Blank before his death, set out to make the results of this year's campaign suitable to his honor.

"Hats Off" to Co-Chairs, Stan Frum and Wes Walls, all Keyworkers and employees for the generosity and compassion shown through their contributions and support.

Customer Service



The Staff and Volunteers at the Louis A. Johnson VA Healthcare System are strongly committed to providing customer friendly services. Several initiatives were implemented over FY08 to make our system more user friendly.

- Courtesy Ride Program
- Greeter/Ambassador Program
- Enhanced Transportation Program
- "Ask One Person Once"
- Patient Assistance/Escorts
- Pre-Appointment Telephone Calls
- Post Discharge Telephone Calls
- New Enrollee Orientation